



- PREVENT COVID-19 SPREAD**
- The ultimate goal of everything you are seeing and hearing on TV and social media is to slow down the inevitable spread of this novel virus to avoid excessive strain on the medical infrastructure and to keep the vulnerable safe.
 - Avoid close contact with people who are sick.
 - Wash your hands often with soap and water for at least 20 seconds, especially after touching surfaces in public areas.
 - If soap and water are not available, use a hand sanitizer that contains at least 60% alcohol.
 - Avoid touching your face, nose and eyes.
 - Clean and disinfect your homes, especially surfaces that are frequently touched (tables, doorknobs, light switches, handles, desks, toilets, faucets, cell phones, etc.).
 - Avoid crowds and non-essential travel (especially in air planes and cruise ships).
 - **Call our office if you have any questions.**
 - **Visit the following website for accurate up-to-date information:**
<https://www.cdc.gov/coronavirus/2019-nCoV/index.html> or www.CDC.gov for general information.

PATIENT PROTOCOLS

- Contact our office if you have a fever greater than 100.4 degrees F, a cough, shortness of breath or any other upper respiratory symptoms.
 - One of our team members will triage you to determine if you should be screened for the novel Corona Virus (COVID-19).
 - Contact our office if you have been exposed to someone you know has COVID-19. Again, one of our team members will triage you to determine if you should be screened for COVID-19.
 - Screening for COVID-19 will be done in the parking lot. We will tell you where to park and you can call upon arrival. One of our team members will meet you to administer the test. We will then advise accordingly based on your symptoms and eventual test results (which may take 2-3 days).
 - We will designate the right side of our waiting room for patients in for routine follow-up visits that do not have illness to minimize exposure.
 - We will designate the left side of our waiting room for patients in for illness after going through the above phone screening if determined to be at low risk of COVID-19 infection.
- **Due to social distancing guidelines, if you prefer to check in from your car, please call our office (309-347-4277) from the parking lot, and a medical assistant will come get you when your provider is ready to see you.**
 - **If you experience a severe level of distress, shortness of breath, or other concerning symptoms during the triage phone consultation, we may recommend a visit to the Emergency Department.**